

1 Monthly Service Fees

Corporate Online service

Regular user tariff

£30.00*

High user tariff

£80.00*

*includes up to 5 accounts within a Corporate Online agreement

Additional Account Fee

£5 per account per month

2 Payment transaction charges

Domestic

Payment type

CHAPS Sterling

Regular user tariff

£12.00

High user tariff

£10.00

BACS GBP single

£0.20

£0.18

BACS GBP multiple

£0.20

£0.18

Inter account transfer - Sterling

Nil

Nil

Immediate Faster Payment

£5.00

£3.50

Future Dated Faster Payment

£5.00

£3.50

International Payments

Payment type

Inter account transfer - Currency

Regular user tariff

Nil

High user tariff

Nil

International Money mover - Non Euro

£18.00

£15.00

International Draft

£12.00

£10.00

Euro Money mover*

Value < €50,000

£12.00

£10.00

Value > €50,000

£18.00

£15.00

Basic Euro Money mover**

£5.00

£3.50

Please note, further charges may be applied to international payments. Please contact your Relationship Manager for further information.

*Euro Money mover tariff applies to payments within the European Union

**Basic Euro Money mover is a SEPA Credit Transfer. Euro Money mover applies to payments within the European Union.

3 Equipment and training charges

First 6 cards, first 2 readers and first 2 tokens will be offered free, thereafter equipment will be chargeable at the rates shown below.

Smartcard

Regular user tariff

£25.53 plus VAT

High user tariff

£25.53 plus VAT

Smartcard Reader

£29.79 plus VAT

£29.79 plus VAT

Token

£12.77 plus VAT

£12.77 plus VAT

Training fee

£500.00 plus VAT

£500.00 plus VAT

All charges are invoiced in Sterling on a monthly basis and must be debited to a Sterling account. Charges are not subject to VAT unless otherwise stated. Please refer to your Relationship Manager for more details. All charges stated are correct as at 15 March 2013.

Please note that Tokens will no longer be available to new customers after 1 October 2013. However existing customers who use Tokens are still able to order new/replacement Tokens as required.

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Our Service Promise

We aim to provide the highest level of customer service possible. However, if you experience a problem, we will always seek to resolve this as quickly and efficiently as possible.
A copy of our 'How to voice your concerns' leaflet can be obtained in branch or by contacting your relationship team.
The complaint procedures are also published on our websites: www.lloydsbankcommercial.com/contactus