

SERVICES & CHARGES

ACCOUNT PAYMENTS

| | TARIFF PER ITEM |
|--|--|
| Cheque paid out | 59p |
| Direct Debit (including Bacs debits) | 40p |
| Standing Order | 50p |
| Transfer to another account in your name within Bank of Scotland | FREE |
| Debit Card transactions | 44p |
| Other debits including CHAPS and Faster Payments* payments | 59p |
| *Electronic transfer schemes for sending payments. This charge applies to posting the transaction to your according payment. | count and not the charge associated with the transmission of |

ACCOUNTS RECEIPTS

| | TARIFF PER ITEM |
|--|-----------------|
| Credit paid in at any Lloyds Banking Group branch | 75p |
| Credit paid in via a night safe | £2.75 |
| Charge per cheque (non-bulk) paid in | 28p |
| Automated credits (including Faster Payments) | 15p |
| Transfer from another account in your name within Bank of Scotland | FREE |
| Other credits (including CHAPS receipts) | 75p |

OTHER SERVICES

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|---|---|
| | TARIFF PER ITEM |
| Cash paid in over the counter | 53p per £100 |
| Cash paid out over the counter at any Lloyds Banking Group branch | 53p per £100 |
| Cash exchanged over the counter | £2.00 per £100 |
| Cash withdrawal by debit card at any Lloyds Banking Group Cashpoint® | FREE |
| Cash withdrawal by debit card at another bank's ATM | 42p |
| Recall of automated credit standing order | £5.00 |
| Unpaid cheque, Standing Order or Direct Debit returned due to lack of funds* | £30.00 |
| Currency banknote orders delivered direct to your business address** | £5.00 |
| STOPPED CHEQUE | |
| if not lost or stolen, your instruction to us not to pay a cheque you have issued | £10.00 |
| if the cheque has been lost or stolen. | FREE |
| *If we have to return one of your chaques standing orders or Direct Debits due to lack of funds we will make a charge | . If we are unable to neven item for a technical resear |

^{*}If we have to return one of your cheques, standing orders or Direct Debits due to lack of funds, we will make a charge. If we are unable to pay an item for a technical reason i.e. a cheque is out of date we will advise you, but not make a charge.

^{**}Charge is applied at the time of order.

DOMESTIC PAYMENTS

| | TARIFF PER ITEM |
|---|--|
| MANUAL INSTRUCTIONS | |
| CHAPS payment | £30.00 |
| CORPORATE ONLINE* | |
| CHAPS payment | £12.00 |
| Immediate Faster Payment | £5.00 |
| Future Dated Faster Payment | £5.00 |
| Bacs single payment | 20p plus Direct Debit entry fee |
| Bacs multiple payments | 20p plus Direct Debit entry fee |
| Tariff based on Regular User Tariff | |
| BACSTEL-IP | |
| Bacs file submitted | £4.00 |
| - via own software or Commercial Bureau | |
| - multi processing file submission and for each individual day section | |
| Per Debit or Credit item | 10p |
| Setting up a new Bacs Service User Number | £250.00 minimum for application including Direct Debit |
| | £150.00 for Direct Credit only application |
| Bacs recall | £5.00 |
| Bacs trace | £5.00 |
| Bacs File Extraction | £50.00 |
| Bacs Excess (Overlimit) | £50.00 |
| PKI Smartcard - new, replacement or renewal Smart Card used to secure direct submission of files to Bacs | £25.53 plus VAT |
| PKI Smartcard Reader | £29.79 plus VAT |
| Hardware Security Module (HSM) Certificate | £553.18 plus VAT per certificate |
| TELEPAY | |
| Felepay - debit or credit item | 32p |
| Felepay Excess (Overlimit) | £50.00 |
| Note: You can use a range of electronic payment systems, which require a payment limit. However, we will coprior agreement. | harge you on each occasion that you exceed your limit withou |

INTERNATIONAL PAYMENTS

| | TARIFF PER ITEM |
|-------------------------------------|--|
| MANUAL INSTRUCTIONS | |
| Euro Moneymover | Min £16.00 Max £40.00 25p per £100 |
| | An additional £7 is applied for payments that do not contain a valid BIC or IBAN |
| International Moneymover - Standard | Min £13.00 Max £40.00 25p per £100 |
| International Moneymover - Express | Min £19.00 Max £46.00 25p per £100 |
| CORPORATE ONLINE | |
| International Payments - Euro: | |
| Below €50,000 | £12.00 |
| Above €50,000 | £18.00 |
| International Payment - Non Euro | £18.00 |
| International Draft | £10.00 |

| CANCELLATION/AMENDMENTS | |
|---|----------------------|
| Applicable to all payment types, International Drafts cannot be amended once issued | £20.00 |
| Note: We cannot guarantee the cancellation, as funds may already have been paid to the beneficiary. If this happens, we will refund the recall fee. Where the transaction is in a different currency from the account to be debited (including sterling), the appropriate rate of exchange will be advised to you at the time of the transaction. | |
| CHASERS | |
| Chasers for non-receipt | £10.00 - £15.00 each |

RETURNED CHEQUE

| | TARIFF PER ITEM |
|---|-----------------|
| If a cheque credited to your account is returned to us unpaid by another bank or branch, for any reason, we will debit your account, advise you and either return it to you or present it again for payment | FREE |

CORPORATE ONLINE MONTHLY SERVICE AND EQUIPMENT FEES

| | TARIFF PER ITEM |
|---|-----------------|
| Corporate Online Monthly Service Fees* | £30.00 |
| Smartcard - at set-up the first 6 cards are free | £25.53 plus VAT |
| Smartcard Reader - at set-up the first 2 readers are free | £29.79 plus VAT |
| RSA Secure ID Token - at set-up the first 2 tokens are free | £12.77 plus VAT |
| *Tariff based on Regular User Tariff | |

OTHER CHARGES

| | TARIFF PER ITEM |
|--|--|
| BANKER'S DRAFT | |
| A cheque raised by the Bank to guarantee payment | £10.00 |
| SPECIAL CHEQUE PRESENTATION | |
| A cheque paid into your account, sent direct to another branch or bank for payment | £10.00 |
| STATEMENTS | |
| You will receive a regular statement of your account | FREE |
| COPY STATEMENTS | |
| Last statement (if lost or not received) | FREE |
| Earlier statement | £5.00 per sheet |
| Statement posted to multiple addresses | £1.00 per additional sheet |
| VOUCHERS WITH STATEMENTS | |
| If you require us to return some or all of your vouchers with your statements | £6.00 per sheet |
| AUDIT LETTERS | |
| Details of balances and other information provided, with your authority, to your accountant | £25.00 + VAT per hour |
| Banker's reference/Status enquiry | £10.21 |
| STANDING ORDERS AND DIRECT DEBITS | |
| For a list of your Standing Orders and Direct Debits | FREE |
| PROVISION OF SWEEP FACILITIES | |
| Transaction charge for transfer of funds between the business current account and other accounts | Daily fee - £10.00 per month Weekly fee - £7.00 per month Monthly fee- £5.00 per month |
| Note: Sweep, also known as auto transfers | |

INTERNATIONAL CHARGES

| | TARIFF PER ITEM |
|--|---|
| RECEIVING MONEY FROM ABROAD | |
| BANK TRANSFER | |
| A handling charge will be deducted unless the person sending the money has elected to pay this | Up to £100.00 = £2.00 Over £100.00 = £7.00 |
| CHEQUE NEGOTIATION | |
| Cheques lodged to a sterling account | Up to £100, £5 Over £100, 25p per £100, per currency, per country (Minimum £8.00, Maximum £80.00) |
| Cheques lodged to a currency account Note: Cheques expressed in a different currency from the country upon which the cheque is drawn. There will be an interest charge for the number of days that Lloyds TSB is out of funds for cheques expressed in sterling drawn on a country other than the UK. | Up to £100, £5 Over £100, 25p per £100, per currency, per country (Minimum £8.00, Maximum £80.00) |
| CHEQUE COLLECTION | |
| Depending on the country involved, collection can take from a few days to over a month, the charge is taken whether the cheque is paid or not | Up to £100, £5 Over £100, 25p per £100, per currency, per country (Minimum £15.00, Maximum £80.00) |
| UNPAID CHEQUES | |
| For negotiations the value of the cheque will be debited to your account using the prevailing exchange rate. This means that the amount debited to your account may differ to the amount originally credited | £5.00 handling charge |
| Note: Where the transaction is in a different currency from the account (including sterling), the appropriate rate of ethe transaction. | exchange will be advised to you at the time of |

CURRENCY ACCOUNTS

| | TARIFF PER ITEM |
|--|--------------------------------|
| Maintenance fee (includes transfer to/from sterling account) | £5.00 per month |
| Cash paid in or out | £2.00 per £100 (minimum £3.00) |

CORPORATE CARDS

| | ANNUAL FEE |
|-----------------------------|------------|
| ANNUAL SPEND PER CARDHOLDER | |
| Under £2,500 | £30.00 |
| £2,500 to £4,999 | £25.00 |
| £5,000 to £9,999 | £20.00 |
| £10,000 to £29,999 | £15.00 |
| £30,000 and above | FREE |

www.lloydsbankcommercial.com

Please contact us if you'd like this in Braille, large print or on audio tape.

We accept calls via Text Relay. We may monitor or record phone calls with you in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

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We aim to provide the highest level of customer service possible. If you do experience a problem, we will always seek to resolve this as quickly and efficiently as possible. If you would like a copy of our complaint procedures, please contact your relationship manager or any of our offices. You can also find details on our website, at www.lloydsbankcommercial.com/contactus