

## Tariffs and charges for Bank of Scotland Commercial customers (SME)

### 1 Monthly service fees

Monthly fees	£30.00
--------------	--------

### 2 Payment transaction charges – DOMESTIC

PAYMENT TYPE	CURRENT CHARGE
Inter account transfer - Sterling	Nil
Bacs GBP single	£0.30
Bacs GBP multiple	£0.30
Faster Payment	£5.00
CHAPS Sterling	£16.00

### 3 Payment transaction charges – INTERNATIONAL

PAYMENT TYPE	CURRENT CHARGE
Inter account transfer - Currency	Nil
Euro Moneylover Value < €50,000 **	£15.00
Euro Moneylover Value > €50,000 **	£15.00
Basic Euro Moneylover ***	£5.00
International Moneylover - Non Euro *	£15.00

\* A correspondent bank fee is also payable for international payments made outside the UK or the EEA, when you select to pay all charges (OUR).

**Zone 1:** £12 - USA, Canada, Switzerland, Monaco, San Marino, Jersey, Guernsey and Isle of Man (non EEA).

**Zone 2:** £20 - rest of the world (excluding UK or the EEA).

\*\* Euro Moneylover tariff applies to payments within the European Union.

\*\*\* Basic Euro Moneylover is a SEPA Credit Transfer. Euro Moneylover applies to payments within the European Union.

### 4 Equipment charges (plus VAT)

Smartcard	£25.53
Smartcard Reader	£29.79
Token	£12.77

The first 2 cards and the first reader will be offered free, thereafter equipment will be chargeable at the rates shown above.

All the above charges are invoiced in Sterling on a monthly basis and must be debited to a Sterling account. Charges are not subject to VAT unless otherwise stated. Please refer to your Relationship Manager for more details.

Please note tokens will no longer be available to customers after 1 October 2013. Existing customers who use tokens are still able to order new replacement Tokens as required.

All charges stated are correct as at February 2021.

Please contact us if you would like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Relay UK. More information on the Relay UK Service can be found at: [relayuk.bt.com/](http://relayuk.bt.com/)

Bank of Scotland plc. Registered Office: The Mound, Edinburgh EH1 1YZ. Registered in Scotland no. SC327000.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under registration number 169628.

Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

#### Our Service Promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures are published at [bankofscotland.co.uk/business/contactus](http://bankofscotland.co.uk/business/contactus)