

Tariff

1 Monthly service fees		
Commercial Banking Online service	£50	Monthly service fee inclusive of access to 10 accounts and 10 users
Additional account fee	£5	Per account per month *
Additional user fee	£5	Per user per month *
Cash Management - MultiBank reporting (MT940)	£15	Per account per month *

* Number of accounts and number of users at each month end.

2 Domestic payment charges	
PAYMENT TYPE	CURRENT CHARGE
CHAPS Payment	£16
Faster Payment	£5
Bacs Payment	£0.30

3 International payment charges	
PAYMENT TYPE	CURRENT CHARGE
Urgent Euro Payment	£15
Non Urgent Euro (SEPA Credit transfer)	£5
International Payment (non Euro) *	£15
MT101	£1

* A correspondent bank fee is also payable for international payments made outside the UK or EEA, when you select to pay all charges (OUR).

Zone 1: £12 - USA, Canada, Switzerland, Monaco, San Marino, Jersey, Guernsey and Isle of Man (non EEA).

Zone 2: £20 - rest of the world (excluding the UK and EEA).

4 Other fees		
Security card and reader	£34.79	Plus VAT
Replacement card	£5	Plus VAT
Replacement reader	£29.79	Plus VAT
Registration fee	£150	

Information and charges correct as of February 2021

Please contact us if you would like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Relay UK. More information on the Relay UK Service can be found at: relayuk.bt.com/

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Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under registration number 169628.

Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

Our Service Promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures are published at bankofscotland.co.uk/business/contactus