

Corporate MultiPay Charges Schedule

General information	Charges		
Currency	Sterling	Euro	US Dollar
APR	N/A		
Interest Free Period	No interest is charged when balance is settled in full each month		
Annual Card Fee*	£40	€49	\$63
Annual Fee Assessment Period*	In advance		
Cash Advance Fee*	2.5% (min. £2.50), minimum withdrawal £50	2.5% (min. €3.00), minimum withdrawal €61	2.5% (min. \$3.50) minimum withdrawal \$79
Non-Currency Transaction Fee	2.75%		
Late Payment Fee	2% of outstanding balance (min. £10)	2% of outstanding balance (min. €12)	2% of outstanding balance (min. \$15)
Returned Payment Fee	£30	€36	\$47
Client Requested Re-card*	£10	€12	\$15
Rush Card* (card replacement when card lost, stolen or damaged)	£25 plus courier costs	€30 plus courier costs	\$39 plus courier costs
Emergency Cash Replacement*	£77	€95	\$122
Copy of Statement/Report/Voucher	£10	€12	\$15
Account Holder Name Change	Free	Free	Free
Organisation Name Change (prior to re-issue)	Free	Free	Free
Digital Card Personalisation*	£10 per card	€12 per card	\$15 per card
Base Plastic Personalisation*	Price upon request		
Mobile Servicing	Free		
Online Card Management Service System Setup, Training and Standard reporting	Free		
Online Card Management Service Dynamic Reporting and Expenses Management	Price upon request		
File Transfer Monthly Maintenance Fee	Negotiable		

*Not applicable to Corporate MultiPay Embedded Payment Solution

Changes to Corporate MultiPay Charges

Bank of Scotland reserves the right to make changes to charges in accordance with the Corporate MultiPay Product Terms and Conditions and Conditions of Use. We may direct you to the website for further details of any changes.

Issue date: August 2022.

Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures are published at bankofscotland.co.uk/business/contactus

Please contact us if you would like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Relay UK. More information on the Relay UK Service can be found at relayuk.bt.com

Bank of Scotland plc. Registered Office: The Mound, Edinburgh EH1 1YZ. Registered in Scotland no. SC327000.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration Number 169628.

We adhere to The Standards of Lending Practice which are monitored and enforced by the LSB: www.lendingstandardsboard.org.uk and apply to businesses which have an annual turnover of no more than £25m.