

### Your Agreement

## International Cash Management (ICM) Charges Schedule

# Request for Transfer Outward & Customer Statement Message Inward

#### **Definitions:**

#### Request for Transfer Outward - MT101/pain.001

A SWIFT message is sent to your third party bank from your Bank of Scotland (BoS) account to let them know to make a domestic or overseas payment from your nominated account with your third party bank.

Customer Statement Message Inward – MT940/camt.053

Automatically receive a SWIFT statement message from your third party bank to your Bank of Scotland (BoS) account to let you know your balance and transaction information.

#### **Lead Bank ICM Pricing**

For use when you hold the principal account with BoS (the forwarding bank), plus one or more accounts with a third party bank (the executing bank).

Price List from Bank of Scotland plc	Price £	Price Basis
Monthly Fees		
Request for Transfer (MT101/pain.001) Outward	£50	per month
Sending Request for Transfer (MT101/pain.001)		
via Commercial Banking Online	£1	per Request for Transfer
Statement/Reporting		
Single Customer Statement Message (MT940/camt.053) Inward	£15	per account per month
Investigations		
ICM Investigations	£20	per request



# Please contact us if you would like this information in an alternative format such as braille, large print or audio.

If you have a hearing or speech impairment you can use Relay UK. More information on the Relay UK Service can be found at relayuk.bt.com

#### **Our Service Promise**

Please let us know if you have a problem – we're here to help. See our complaints process on our 'Help & Support' page at: business.bankofscotland.co.uk/complaint

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Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration number 169628.

We are covered by the Financial Ombudsman Service (FOS). Please note that due to the FOS eligibility criteria not all Bank of Scotland business customers will be covered.

Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

