

Your Agreement

International Cash Management (ICM) Charges Schedule

Request for Transfer Inward & Customer Statement Message Outward

Definitions:

Request for Transfer Inward - MT101/pain.001

A SWIFT message is sent from your third party bank to your Bank of Scotland (BoS) account to let us know to make a UK or overseas payment.

Customer Statement Message Outward – MT940/camt.053

Automatically send a SWIFT statement message from your Bank of Scotland (BoS) account to your third party bank covering balance and transaction information.

Underlay Bank ICM Pricing

For use when you hold the principal account with a third party bank (the forwarding bank), and one or more Commercial accounts with BoS (the executing bank).

Price List from Bank of Scotland plc	Price £	Price Basis
Set Up and Monthly Fees		
Set up	£100	one off set-up fee
Request for Transfer (MT101/pain.001) Inward	£50	per month
Reporting		
Single Customer Statement Message (MT940/camt.053)	£30	per account per month
Multiple Customer Statement Messages (MT940/camt.053) £15	per additional destination per account per month
Copy Customer Statement Message (MT940/camt.053)	£25	per destination/per statement
Payment cancellations & amendments		
Cancellation & amendments	£20	per request
Investigations		
ICM Investigations	£20	per request



Price List from Bank of Scotland plc	Price £	Price Basis	
Fees per Transaction			
International Payments (standard)	Min £13, Max £40 (25p per £100)	per transaction	
International Payments (express)	Min £19, Max £46 (25p per £100)	per transaction	
NB: If you select the OUR/DEBT charging model a correspondent fee may also apply. Payments sent SHA/SHAR or BEN/CRED may have fees deducted from the payment amount by any banks involved in handling the payments.			
SEPA	£5	per transaction	
Chaps	£16	per transaction	
Bacs	£0.30	per transaction	
Inter Group Transfers *	£0.00	per transaction	

^{*}This is for payments between entities within the same group structure. Please note any transfers between 2 BoS unconnected accounts will attract the usual transaction fee levels set out above.

Please contact us if you would like this information in an alternative format such as braille, large print or audio.

If you have a hearing or speech impairment you can use Relay UK. More information on the Relay UK Service can be found at relayuk.bt.com

Our Service Promise

Please let us know if you have a problem – we're here to help. See our complaints process on our 'Help & Support' page at: business.bankofscotland.co.uk/complaint

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Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration number 169628.

We are covered by the Financial Ombudsman Service (FOS). Please note that due to the FOS eligibility criteria not all Bank of Scotland business customers will be covered.

Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

