

# Business Travel Solution Pricing.

General information	Price
APR	N/A
Interest Free Period	No interest is charged when balance is settled in full each month
Annual Card Fee	Nil
Annual Fee Assessment Period	N/A
Cash Advance Fee	N/A
Non-Sterling Transaction Fee	2.75%
Late Payment Fee	2% of outstanding balance, minimum £10
Returned Payment Fee	£30
Client Requested Recard	N/A
Emergency Card Replacement (white plastic issued to traveller within two business days of lost or stolen report)	N/A
Rush Card (card replacement when card lost, stolen or damaged)	N/A
Emergency Cash Replacement	N/A
Statement/Report Copy	£10
Copy Voucher	£10
Dormant Credit Balance	Nil
Account Holder Name Change	N/A
Organisation Name Change (prior to reissue)	Nil
Co Branding (full customisation)	Price on request
Online Servicing	Nil
Mobile Servicing	Nil

## Changes to Business Travel Solution Pricing

Bank of Scotland reserves the right to make changes to pricing in accordance with the Business Travel Solution Product Terms and Conditions and Conditions of Use. We will notify you of changes in writing by post or email and whichever form notification takes, you may be directed to the website for further details of the change(s).

Issue date: April 2017.

## **Our service promise**

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures are published at [business.bankofscotland.co.uk/business-home/contact-us/complaints-procedure/](https://business.bankofscotland.co.uk/business-home/contact-us/complaints-procedure/)

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Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Text Relay (previously Typetalk) or if you would prefer to use a Textphone, please feel free to call us on 0345 300 2755 (lines open 7am-8pm Monday to Friday and 9am-2pm Saturdays).

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Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration number 169628.

Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.