

## 1. Monthly service fees

Commercial Banking Online service	£50	Monthly service fee inclusive of access to 10 accounts and 10 users
Additional account fee	£5	Per account per month *
Additional user fee	£5	Per user per month *

\* Number of accounts and number of users at each month end.

## 2. Domestic payment charges

PAYMENT TYPE	CURRENT CHARGE
CHAPS Payment	£20
Faster Payment	£5
Bacs Payment	£0.30

## 3. International payment charges

PAYMENT TYPE	CURRENT CHARGE	
Urgent Euro Payment	£15	
Non Urgent Euro (SEPA Credit transfer)	£5	
International Payment (non Euro) *	£15	
MT101/pain.001 (per sent message)	£1	
Cash Management - MultiBank reporting (MT940/camt.053)	£15	Per account per month **

\* A correspondent bank fee may also be payable for international payments made outside the UK or EEA or in select currencies (please refer to the Payments Transaction Brochure on our website), when you select to pay all charges (OUR/DEBT).

**Zone 1:** £12 - USA, Canada, Switzerland, Monaco, San Marino, Jersey, Guernsey and Isle of Man (non EEA).

**Zone 2:** £20 - Rest of the World, excluding the UK, the EEA, select currencies.

\*\* Number of accounts at each month end.

## 4. Other fees

New Security Card and Security Reader	£34.79	Plus VAT
New Security Card	£5	Plus VAT
New Security Reader	£29.79	Plus VAT

Information and charges correct as of April 2025

Please contact us if you would like this information in an alternative format such as Braille, large print or audio.

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Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under registration number 169628.

Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS).

Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

### Our Service Promise

Please let us know if you have a problem - we're here to help. See our complaints process on our 'Help & Support' page at [business.bankofscotland.co.uk/complaint](https://business.bankofscotland.co.uk/complaint)