

# Corporate MultiPay Pricing Sterling Account.

General information	Price
APR	N/A
Interest Free Period	No interest is applied when balance is settled in full each month
Annual Card Fee	£40
Annual Fee Assessment Period	In advance
Cash Advance Fee	2.5%, minimum £2.50, minimum withdrawal £50
Non-Sterling Transaction Fee	2.75%
Late Payment Fee	2% of outstanding balance, minimum £10
Returned Payment Fee	£30
Client Requested Recard	£10
Emergency Card Replacement (white plastic issued to traveller within two business days of lost or stolen report)	£120
Rush Card (card replacement when card lost, stolen or damaged)	£25 plus courier cost
Emergency Cash Replacement	£77
Statement/Report Copy	£10
Copy Voucher	£10
Dormant Credit Balance	Nil
Account Holder Name Change	Nil
Organisation Name Change (prior to reissue)	Nil
Dynamic Card Personalisation	£10 per card
Base Plastic Customisation	Price upon application
Mobile Servicing	Nil
Online Card Management Service Setup	Free
Online Card Management Service Training	Free
Online Card Management Service Basic Reporting	Free
Online Card Management Service Dynamic Reporting & Expense Management	Price upon request
File Transfer Monthly Maintenance Fee	Negotiable

## Changes to Corporate MultiPay Pricing - Sterling Account.

Bank of Scotland reserves the right to make changes to pricing in accordance with the Corporate MultiPay Product Terms and Conditions and Conditions of Use. We will notify you of changes in writing by post or email and whichever form notification takes, you may be directed to the website for further details of the change(s).

Issue date: April 2017.

### Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures are published at [business.bankofscotland.co.uk/business-home/contact-us/complaints-procedure/](http://business.bankofscotland.co.uk/business-home/contact-us/complaints-procedure/)

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Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Text Relay (previously Typetalk) or if you would prefer to use a Textphone, please feel free to call us on 0345 300 2755 (lines open 7am-8pm Monday to Friday and 9am-2pm Saturdays).

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Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration number 169628.

Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.