Payment Cut-off Times

Commercial Banking Online



Domestic payments

Payments must be submitted and approved before the following times to be processed on the same day .

Payment type	File import	Single payment
Bacs	16:40	17:00
Faster Payments*	23:35	23:55
CHAPS	17:10	17:25
Sterling Inter Account Transfer**	23:25	23:45

International payments

Payments must be submitted and approved before the following times to be processed on the same day .

Payments may be affected by local/national or bank holidays relating to either the destination country or currency being used. This may affect the date that the payment is credited to the beneficiaries account.

Payment type	Value date	File import	Single payment
Currency Inter Account Transfer**	Same Day	15:40	16:00
Non Urgent Euro (SEPA Credit Transfer)	Next Day	15:25	15:45

International payments including Urgent Euro

The cut-off time for making an International payment in Commercial Banking Online depends on the currency you are sending it in.

Importing Files of Payments

- Payment Import displays multiple payments as individual records on the Payment Management screen. The single payment cut off times apply to approval of these payments.
- File Import combines multiple payments into a single record on the Payment Management screen. This record needs to be approved before the earliest File Import cut-off time of any payment type or currency type in the file.
- μ Subject to appropriate limits being in place and funds being available.
- * Faster Payments
 - Faster Payments approved between 23.55 23:59 will be treated as being future dated, and processed at 07.00 the following day.
 - Faster Payments approved after 00.00 will be processed at 00.01 on the same day.
 - Future dated payments approved in advance of the payment date will be processed at 07.00 on the specified payment day.
- ** Only accounts party to your organisation's Commercial Banking Online agreement can be used to send and receive funds via a Sterling Inter Account Transfer or Currency Inter Account Transfer. For all other accounts another payment type must be used and will be charged at the applicable rate.

Please contact us if you would like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Text Relay (previously Typetalk).

Calls may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

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